

The background features a complex network of thin, light-colored lines connecting various sized circles. The circles are primarily in shades of green, with some transitioning into yellow and red towards the bottom. The overall effect is a dense, organic, and interconnected pattern.

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# 2022 Annual Report

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GIRDWOOD HEALTH  
CLINIC



TAWNY BUCK

CHIEF EXECUTIVE OFFICER

2015-2023 : A Bit of History

At the end of 2015, the Girdwood Health Clinic struggled to keep its doors open. When all hope seemed lost, the Board was granted a HRSA 330 grant to establish a Community Health Center. This was due to the endless advocacy efforts of committed board and community members that believed in the community health center model of providing local primary care. As a result of this funding, I was hired as the first (and only) leader of the new primary care center in Girdwood.

The task was a challenge. There were community relationships that had to be repaired and others to be built. There was a tremendous amount of educating on how to become compliant within nine months of my hire. Every system and document that was required for compliance was put in place in record time. We will be forever grateful to our rural partners who offered assistance and support whenever we asked.

While proving time and again with HRSA (three operational site visits in seven years) that we are masters at compliance, we also focused on financial stability and eventual sustainability. Painful budget decisions and strong fiscal oversight have resulted in a nearly 20% increase in program revenues every year.

Despite the challenges of our old, outdated facility we have recruited and retained an impressive team including administrative, medical and leadership staff. After years of advocacy and collaboration we received a \$5 million grant from the Municipality of Anchorage to seed a new facility project. Through private grants and donations, the balance needed to build a state-of-the art clinic without financing or debt was raised. Despite a devastating pandemic and a harsh winter, we continued to provide care for the health and wellness of our community in the middle of a chaotic and stressful construction project.

Today we are fully operational in our completed facility. We have a \$2.5 million budget that we will carefully manage during these difficult economic times. As we move ahead in 2023, we will maintain our focus on primary care while increasing access to resources, education and training. We are excited to continue our work toward obtaining Patient Centered Medical Home status.

We continue to meet and exceed our goals in our strategic plan and are excited for what the future brings. Wishing you health and happiness...

*~Tawny*

## 2022 SENIOR LEADERSHIP

Tawny Buck.....	CEO
Clare Jackson.....	COO
Suzanne Niemi.....	CFO
Erin Lester, MD.....	CMO

## 2022 Board of Directors

*Our board is composed of volunteers who represent the patients within our community. Half of the board seats are held by patients per HRSA compliance requirements*

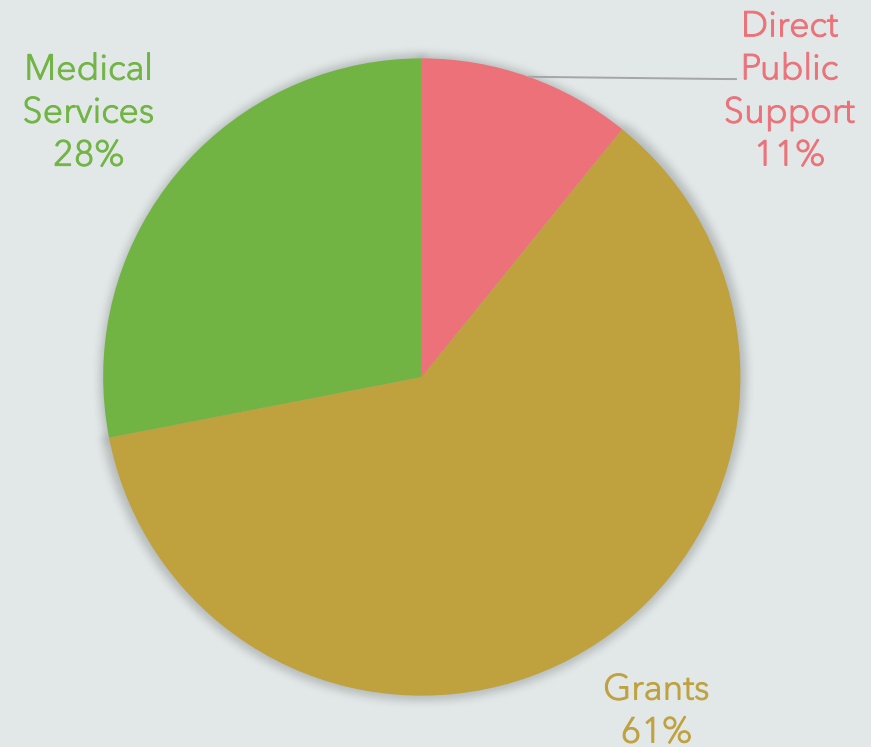
Jennifer McCombs.....	Incoming President
Cleary Donovan.....	Outgoing President
Charla Hughes.....	Incoming Vice-President
Kaleen Haines.....	Outgoing Vice-President
Lou Theiss.....	Outgoing Treasurer
Anna Moran.....	Incoming Treasurer
Christine Johnson.....	Secretary
Kathy Trautner.....	Member
Camilla Seifert.....	Member
Kalie Harrison.....	Member
Jerry Reichlin.....	Member
Stacy Kelley.....	Member
Alice Simmons.....	Member

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# 2022 Financial Report

Total Revenue: \$3,345,408

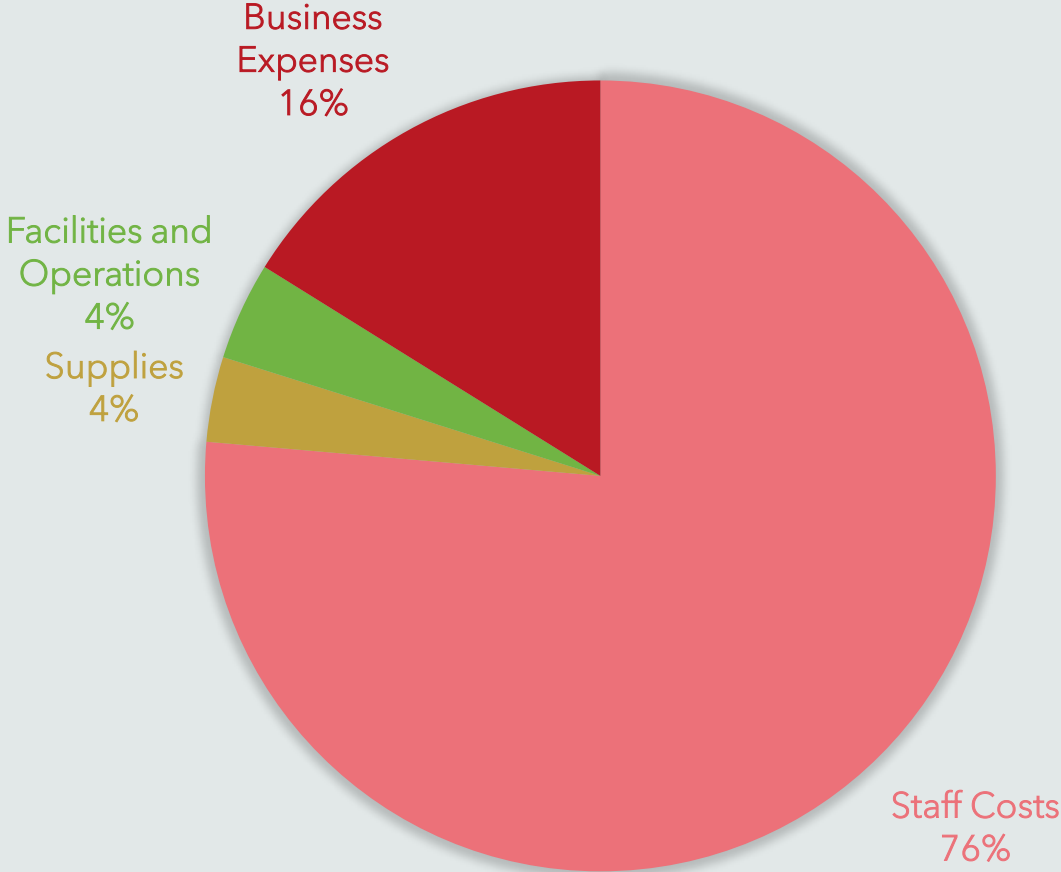
Grants (HRSA).....	61%
Medical Services.....	28%
Direct Public Support.....	11%



Total Expenses: \$2,494,393

Staff.....	76%
Business Expenses.....	16%
Facilities/Operations.....	4%
Supplies.....	4%

Uncompensated Care +  
Bad Debt Write-offs:  
**\$9500**



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# Free Community Assistance\* Data and Cost

Number of community assists  
(available to anyone, not just  
patients)\*:

**1276**

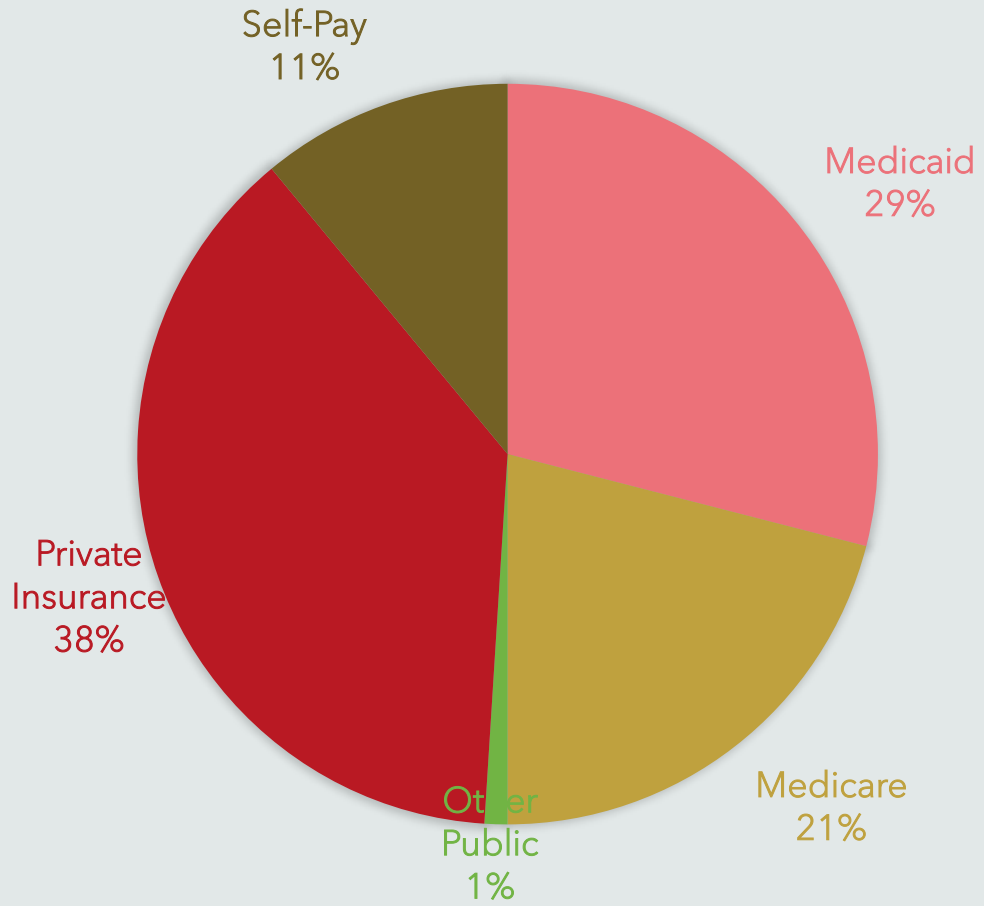
Cost to the Clinic to provide  
Free Community Assistance:

**\$31,400**

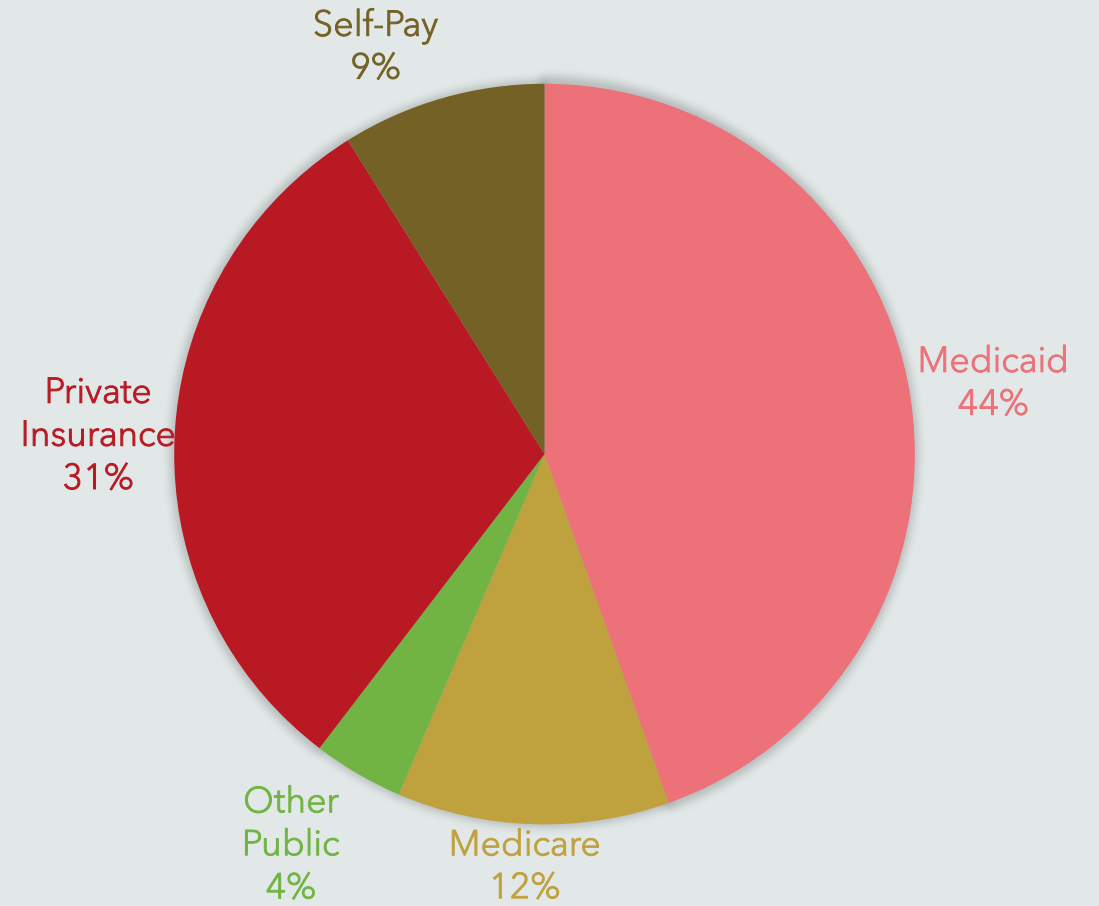
\*Medicaid, Medicare, Marketplace, and the Sliding Fee Discount Program, food stamp authorization, Medicaid travel authorizations, emergency housing assistance, food assistance including Food Bank collections, emergency assistance for people needing safe shelter, providing cold weather gear, hygiene supplies. All these services provided **free** of charge to **anyone** requesting assistance.

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CHARGES BY PAYER



COLLECTIONS BY PAYER



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# 2022 Quality Measure of Care

Patients Screened for  
Depression and Provided a  
Follow up Plan

Goal: 70%

CY22 Rate: 77.6%

Patients Screened for  
Tobacco Use and Counseled  
for Cessation

Goal: 83%

CY22 Rate: 85.5%

Patients with  
Controlled  
Hypertension (High  
Blood Pressure)

Goal: 60%

CY22 Rate: 55.1%

Patients with Diabetes Out of  
Control or Untested

Goal: 33%

CY22 Rate: 21.4%

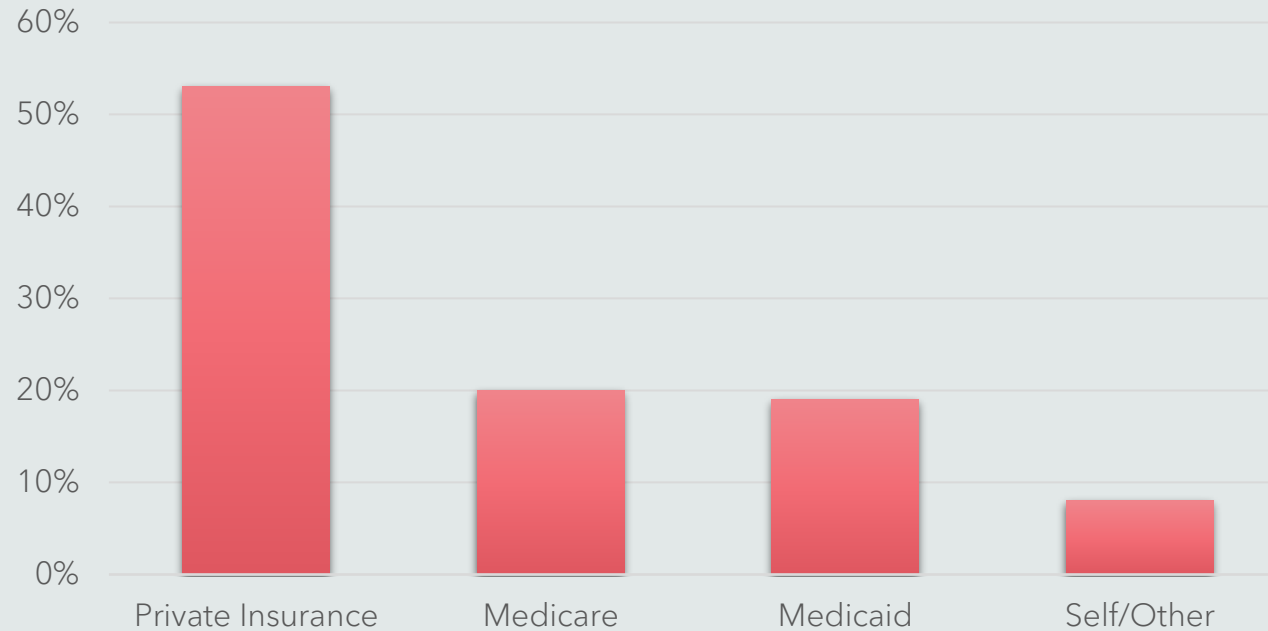
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# 2022 Patient Demographics

Patients by Payer Source



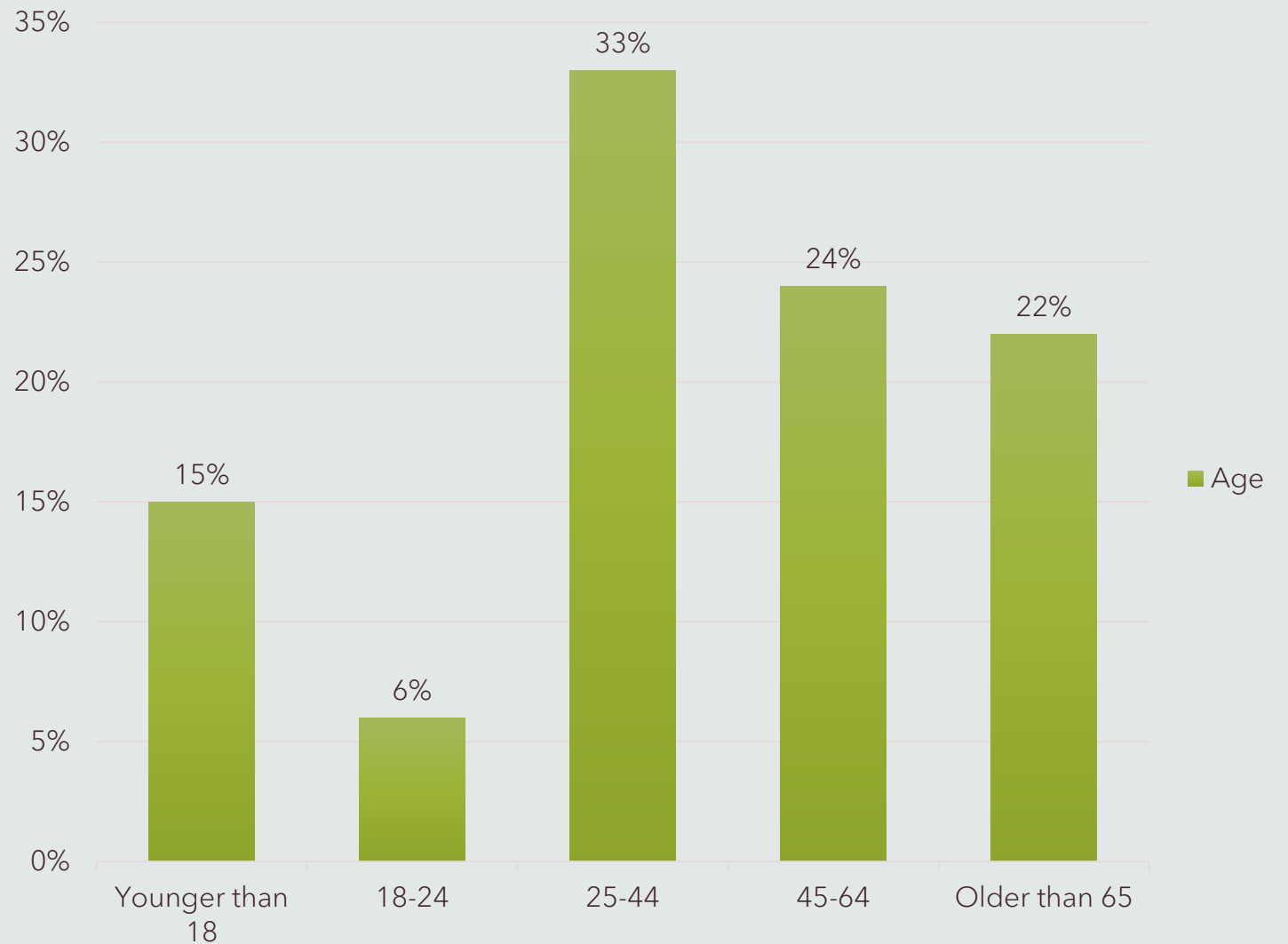
Unique Patient Count: 1180

Total Visits : 3276

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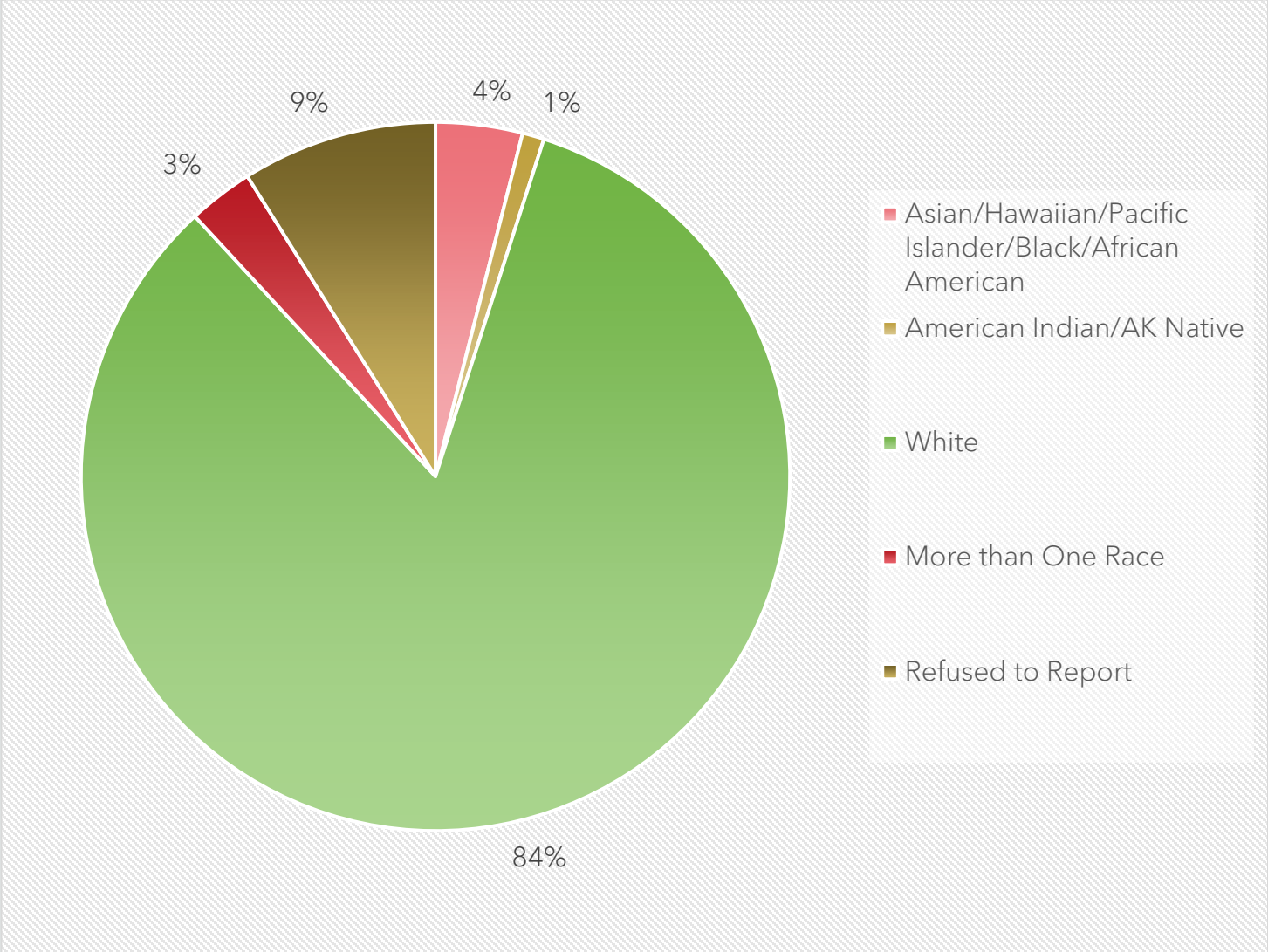
## Patient Age

Patients over the age of 65 increased from 14% in 2021 to 22% in 2022.



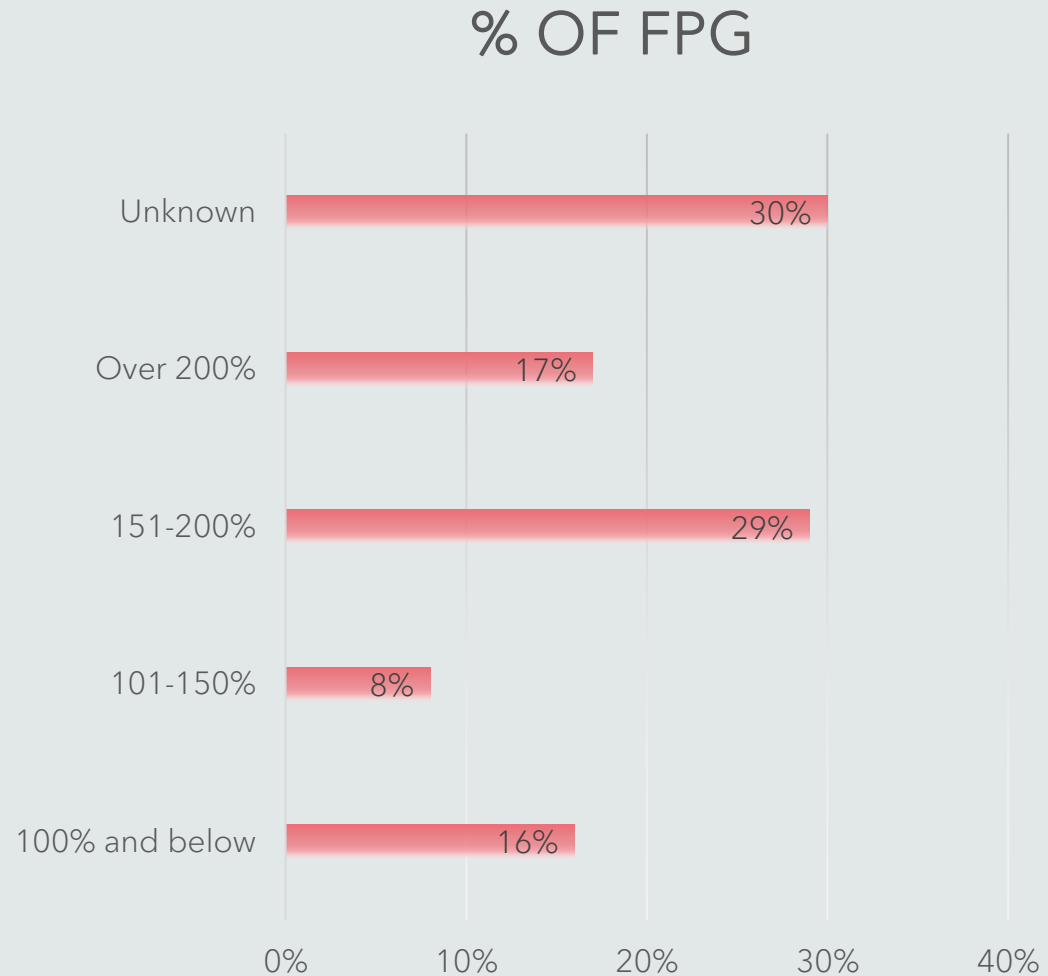
# Patient Racial Diversity

Less than 5% of our patients have ethnicity other than white



## Patient Income as a Percentage of the Federal Poverty Guidelines (FPG)

We see most of our Slide patients qualify in the 151-200% category. This means they are making above the minimum but are still able to access services at a rate slightly higher than the nominal fee.



# Who Are We?

Full Time Equivalents (FTEs)	
Physicians	.25
Nurse Practitioner/Physician Assistants	2.4
Clinical Support Staff	2.79
Mental Health	.85
Enabling Staff	.72
Admin and Facility	7.61
<b>TOTAL STAFF</b>	<b>14.62</b>

## GIRDWOOD HEALTH CLINIC

CORE PURPOSE

*Providing primary, wellness, and urgent health care services, regardless of ability to pay*



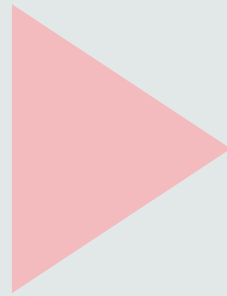
CORE VALUES



*Community ~ Quality ~ Patient-  
Centered ~ Partnership ~  
Sustainability*

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Strategic Plan  
LONG-TERM  
GOAL (2025)



*By 2025 The  
Girdwood Health  
Clinic is the first  
choice for quality  
health care for  
the residents of  
Turnagain Arm*

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